



NASA's Nonretaliation Policy—Small Business Regulatory Enforcement Fairness Act of 1996 (SBREFA)

In 1996, Congress passed the “Small Business Regulatory Enforcement Fairness Act” (SBREFA) in response to concerns expressed by the small business community that Federal regulations were too numerous, complex, and expensive to implement. SBREFA was designed to give small businesses assistance in understanding and complying with regulations and more voice in the development of new regulations.

The Office of the National Ombudsman of the Small Business Administration (SBA) has asked all Federal agencies to make clear that if a small business entity requests Ombudsman assistance on a Federal agency matter, or complains about a Federal agency action, the agency will not retaliate in response.

NASA is committed to supporting small businesses and to easing the burden on small entities when doing business with the Agency. Small businesses are encouraged to raise questions and concerns, and NASA employees shall not take any type of retaliatory action against a small entity, or any other party, solely for raising questions, concerns, or complaining about NASA actions or policies. If you are a small business and believe that you have been treated unfairly by NASA, you may file an electronic comment/complaint with the SBA [Ombudsman](#).

Or, you may contact the SBA's Office of the National Ombudsman at: Telephone: (888) REG-FAIR (734-3247); Fax: (202) 481-5719; or Mail: Office of the National Ombudsman U.S. Small Business Administration, 409 3rd Street, SW, MC2120, Washington, DC 20416-0005.